

RPM Mortgage, Inc. Privacy Policy

At RPM Mortgage, we value the trust you show us when you allow us to assist you with your home financing needs. Your right to protecting your privacy is important to us, and we are committed to giving you the highest level of security and privacy protection regarding your personal information.

Our privacy policy explains the type of information we may collect from our customers, how we may use that information, how we protect the information, and what customers can do to limit the sharing of information.

Information We Collect

We collect public and nonpublic personal information such as your name and address, social security number, assets, income, property information, and other credit relationships. This data may be gathered from the following sources:

- Applications or other forms you complete
- Reports from affiliates such as credit bureaus, appraisers or employers

How we use your information

We use the information we collect to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus. The information may be used within our company for a number of authorized purposes, such as:

- To offer products or services to you when we feel that you would benefit from knowing about such products or services.
- To service your account

How We Protect Your Information

We maintain physical, electronic and procedural safeguards to limit access to customer information to only those employees who need the information to perform their specific responsibilities. Affiliates and vendors who provide services to RPM Mortgage and who may be granted access to your information for the purposes of our business transaction with you sign a privacy agreement regarding the safeguard of customer information. We train our employees on how to protect customer information and incorporate policies that prohibit the unauthorized disclosure or use of that information.

Website Privacy

Visitors to the RPM Mortgage website remain anonymous unless you apply online or otherwise choose to disclose your identity to us. Although we do not collect personal

information that identifies people who simply visit our site, we may collect certain information about our visitors, such as:

- Date and time our site was accessed
- IP address
- Web browser used
- City, state and country

We use this information to create summary statistics and to determine the level of interest in information available on our site.

Our website may provide links to other companies such as property search tools or social networking sites. In some cases, these third parties appear to be pop-ups or “windows on windows” on our site. Please be aware that when you choose to use a link to visit another site, you are then subject to the security and privacy policy of that site. We encourage you to review their privacy policies before you provide them with any personal information.

Disclosures Permitted by Law

We do not disclose any customer information to affiliated or nonaffiliated third parties except as permitted by law. The primary laws that govern this issue are the Gramm-Leach-Bliley Act of 1999; Regulation P, “Privacy of Consumer Financial Information” and The Fair Credit Reporting Act.

Changes to This Information

We reserve the right to amend this policy at any time without notice. When required by law, we will send you a notice of the change.

Questions?

Call 925-295-9300 or email us at privacy@rpm-mtg.com